## NEtwork '04

## One Stops – Building Economic Opportunity thru Workforce Investment November 3<sup>rd</sup> – 5<sup>th</sup> 2004

# Conference Evaluation Summary

Satisfied Dissatisfied

## Effectiveness of Presenter(s) Comments:

100%

0%

- 1. Presenters were very knowledgeable on the subjects they taught.
- 2. First day in afternoon was long and breaks should have been scheduled.
- 3. All presenters were knowledgeable & interesting. The time passed quickly.
- 4. All presenters were very good.
- 5. First day speaker/presentation too long without break
- Rochelle Daniels excellent on WIA could have been another hour Paul Harrington good Melanie Arthur
- 7. Paul Harrington excellent; Cindy White excellent; Melanie Arthur poor, condescending.
- 8. An excellent array of presenters!
- 9. Cindy White & Paul Harrington were excellent. Mark Troppe was interesting as well. Some of the individual workshops were not as dynamic.
- 10. Varied would like to have been able to rate each presenter individually.
- 11. Paul Harrington did a great presentation.
- 12. The presenters were very good and very knowledgeable of their subjects.
- 13. Best Rochelle Daniels, Paul Harrington, Cindy White
- 14. Particularly Rochelle Daniels and Cindy White. I always enjoy learning from Paul Harrington.
- 15. Joe Stoltz and Paul Harrington great data I can use for a presentation in March!
- 16. Paul Harrington & Rochelle Daniels & Joe Stoltz most effective
- 17. The expectations were satisfied.
- 18. Melanie Arthur, Mark Troppe, Paul Harrington & Cindy White were all excellent!!
- 19. Both presenters were entertaining as well as informative
- 20. "Effectiveness"? Most were engaging & smart.
- 21. All of the presenters were prepared & knowledgeable. My only exception would be the panel on the first day.
- 22. Politics should not be a part of any presentation. One & one half hours is <u>too</u> long for any presentation.
- 23. Rochelle Daniels excellent sessions but not enough time!

## Opportunity for Questions/Interaction

98%

2%

#### **Comments:**

- 1. Limited for time but presenters tried as best they could.
- 2. Varied
- 3. Too many of the presentation workshops went over time not enough time for Q & A or interaction with other participants.
- 4. Very well done makes the time spent valuable.
- 5. As much time as necessary.
- 6. Some presenters were better than other about taking questions.
- 7. Generally good more challenging in larger groups.
- 8. More time for questions would be better.

- 9. Not enough time built in for questions
- 10. Workshops were all very interactive!
- 11. Introductions the first day would have been helpful to generate interaction Introductions among participants
- 12. O-NET workshop was done in a well though out way. The presenter did a great job including all in the group.
- 13. Very open
- 14. Q & A was available although not always utilized.
- 15. Could have used more time sometime
- 16. Minimal because of time

## **Usefulness of Information & Material(s)**

100% 0%

#### **Comments:**

- 1. Some sessions did not have handouts would be nice to offer presentatio9ns on a web site of CD.
- 2. Need to have enough copies for all participants
- 3. I've come away with many ideas to follow up on.
- 4. Useful info
- 5. Hope <u>all</u> handouts will be on web site
- 6. Looking forward to having access to <u>all</u> materials via the web site.
- 7. Very useful and accessibility on the web site will be helpful.
- 8. I feel if one can learn even 1 new thing to do the job better it's a success. I learned many more.
- 9. Fair
- 10. Very useful
- 11. Very much on target!!
- 12. Very useful information received in the O-NET workshop. . I can't wait to put it to use. Previous trainings I have attended on O-NET were not effective.
- 13. Very useful O-NET marketing where the future of WIA & LEX is going
- 14. Lots to read at a later date
- 15. Not being directly involved in management, much of the material was not relevant.

#### **Overall Quality of the Conference**

100% 0%

- 1. Excellent x 3
- 2. Fair
- 3. High marks!
- 4. Would like to have been able to attend O-NET
- Very good
- 6. My first time attending and I would definitely return.
- 7. Awards luncheon disappointing, other aspects generally good
- 8. Good location nice facility. Any meal I don't have to shop for or cook is wonderful.
- 9. Very informative
- 10. Fantastic! Can't wait for next year's conference!
- 11. Format of the first day poor Format of the second day good (except Harrington)
- 12. 1st day disappointing, too long with no break or chance to interact with out of state visitors. Too long to social and many people left. The rest went great.
- 13. Although I was satisfied I really thought some of the seminars should be longer, i.e. Communications, Business Customers Making them your partners
- 14. Great!
- 15. The Marriott does a good job. The speakers knew their material well.
- 16. Excellent, Excellent

Conference Content 100% 0%

- 1. Got a lot of info to discuss with my co-workers at future staff meetings.
- $2. \quad Modules/workshops incredibly useful-morning speakers not so much.$

- 3. Well geared for what I do
- 4. Excellent x 2
- 5. Fair
- 6. Like to see more on Business as Customer
- 7. Helpful for the initiatives we're working on.
- 8. Fairly good variety of workshops
- 9. I found it very informative.
- 10. The conference seemed to be geared more toward management not frontline staff.
- 11. Focus on business services good track
- 12. Appreciate careful attention to offer workshops to cover all aspects of the work performed in the Workforce Development System.
- 13. Relevant and interesting
- 14. I chose to attend O-NET training alone, but the other workshops looked great also.
- 15. I would like to see more success stories, hands on experiences
- 16. Good
- 17. Excellent. Very appropriate
- 18. 1st day Video of Career Centers was an embarrassment to Maine people- quality and content were poor poor sound, music, visual NOT an effective way to start the conference. If you are going to do it, do it right. Video concept is a good idea. Do it professionally & of scenery the Chamber might have one
- 19. Very good
- 20. Excellent very timely

#### What was the best feature of the conference?

- 1. It's hard to say.
- 2. Cindy White's presentation topic & delivery style.
- 3. Informational workshop by Cindy White she was absolutely dynamic and interactive.
- 4. This material is useful for future staff meetings and for the future of our agency.
- 5. Rochelle Daniels "WIA Reauthorization"
- 6. Excellent keynote speakers. Well prepared practitioners presenting best practices.
- 7. It is always a treat to hear Paul Harrington.
- 8. The break-out sessions
- 9. Paul Harrington's presentation
- 10. Cindy White is an excellent speaker one of the finest I have heard.
- 11. Overall great topics
- 12. The best feature was the one on communication & expectation by Ms. Cindy White.
- 13. I really enjoyed the presentation on difference of communication. She really connected with the audience.
- 14. Timeliness & relevance of information presented all very "hands on."
- 15. Speaker Friday on communication
- 16. Speakers plenary
- 17. Cindy White
- 18. Having the opportunity to hear about successful projects.
- 19. The full group speakers Mark Troppe, Paul Harrington & Cindy White. Risk Management was also very good. Melanie Arthur always great.
- 20. Variety of topics
- 21. Sandra Hastings presentation on O-NET marketing
- 22. The presentation of the current LMI.
- 23. You met most of my expectations.
- 24. The space and location were excellent. The food was good.
- 25. Sharing and interacting
- 26. Workshops x 2
- 27. Breakout sessions on a variety of topics of interest to a large number of specialists. Cindy's presentation was excellent.
- 28. The opportunity to meet and learn from peers in other states.

- 29. Communication re implications for workforce system of [illegible word] on results; labor market environment
- 30. Variety of "hands on" type workshops organized by themes. This makes selection quite easy.
- 31. Location was excellent! Hotel service great!
- 32. Paul Harrington's presentation Thurs. a.m.
- 33. Good workshops great speakers never boring. Enjoyed meeting and talking with people from outside my state new ideas and things to try locally.
- 34. I wish I had a professor like Cindy White in college or grad school. Attended O-NET training Sandi was great as always a lot of great info!
- 35. Paul Harrington & Rochelle Daniels
- 36. Paul Harrington, Cindy White
- 37. The workshops were well done & very informative, but only held once on the agenda. Some interesting ones for me were in the same time slot.
- 38. The presence of Maine's Governor. Very Good!!!
- 39. Networking Cindy White (great presenter)
- 40. Very nice hotel
- 41. Good location & facilities
- 42. All workshops were excellent well organized nice place good job
- 43. Staff Skills O-NET tools in One Stop service provision Excellent speaker & content Informational, interactive & fun Accommodations and staff at Marriott excellent
- 44. The O-NET workshop
- 45. Variety of workshops
- 46. Good speakers interesting & apropos topics for workshops
- 47. Attended all O-NET sessions and they were excellent. Cindy White's presentation was extremely valuable.
- 48. Interesting, on-target presenters who were engaging. Their info was relevant to the work & services of One Stops.
- 49. Mixing & sharing ideas with other Career Centers / states
- 50. Workshops would have like to go to all!
- 51. The speakers on the opening day. They were, however, too compressed and it would have been better to have them over a longer period of time.
- 52. New strategic vision for the delivery of youth services.
- 53. Quality sessions relevant info very helpful

# What would make the conference better? Please include ideas for future workshops that would be beneficial to you in your work world.

- 1. 1<sup>st</sup> day all presentations were delivered in one room no break & some repetition made it difficult to sit through. Also panel was from WFD & connections to economic development not clear.
- 2. Peer-to-peer is great but quality of presentations is uneven. Perhaps individual workshop evaluations would help.
- 3. Conference was excellent. The facility was excellent. Future DOL conferences should be held in Maine. It is a good middle point in travel & a beautiful state.
- 4. 1<sup>st</sup> presentation was dry break would have helped greatly to keep interest
- 5. I did not like presentation on labor market I feel workshop descriptions should be given prior to arrival so we can make decision on which to attend.
- 6. Workshop on successful collaborations best practices; "how to."
- 7. More time for interaction/networking
- 8. Breaks in between 1st day workshops
- 9. Keep on time. More time for networking. In afternoon have workgroups interactive for best practice by end of day workshops too much/too long need more active participation.
- 10. Continue to present workshops on serving businesses changing perceptions on the importance of it, how to do it well, and success stories.

- 11. More opportunity to meet with peers from other states to discuss what we're doing; how we "cope" with what we have to work with.
- 12. Duplication of workshops at different times.
- 13. Great Conference!
- 14. I would have liked to be able to attend the other sessions. I heard they were excellent (O-NET participant).
- 15. Some of the workshop presenters could have explained some of the materials in detail.
- 16. Have a segment on the program dealing with a focus on older workers in Maine the next few years approx. 25% of our population will be over 65. We will need these seniors to work full or part time in order to fill the workforce needs. (This comment continues in a similar vein for a whole page.)
- 17. Get lunch out sooner seemed to hold up flow of conference; even breakfast was late.
- 18. It would be nice if summations of workshops could be sent out before the conference so would have better idea who should attend.
- 19. Scheduled break during Wed. afternoon session would have been helpful.
- Transition time should be added between workshops to allow one group to end without running into the next one.
- 21. Front-line skill-building on labor market information, risk management, working with diverse populations
- 22. Simulated or mock Career Center set up which would allow participants to role play as a "customer" and face the potential
- 23. More time for networking similar to the reception. An opportunity might be the post lunch time half hour or between sessions.
- 24. It was great as is!
- 25. Lunch wasn't that good. Workshops on national trends and innovative practices always welcome
- 26. Good Job!
- 27. Include all states on panel, NY, NJ, VI & NH if people attending. Why ME, MA & RI only?
- 28. Some of the workshops should have been repeated so that attendees have a chance to get to those most relevant to their jobs.
- 29. All concurrent workshop materials must be available for everybody who needs them.
- 30. Shorter day; shorter presentation for guest speaker; need evals for each workshop; need to have a list of web sites; too much info on some slides (Youth & Dislocated Worker Integration); some workshop presenters went too fast.
- 31. More time 4 days
- 32. 1st day a break in the afternoon would have been effective before the panel would have been an effective time. It was a disservice to the panel due to lack of attention. Also people did not attend social due to time. Also interaction of participants on the first day would have been effective for networking. Suggestion If there had been a break prior to panel, people may have been more attentive and the session would have wrapped up later and people may have stayed for the social. As it was, people left because they did not want to wait for the social. People staying at the hotel went to their rooms and others even to the lounge.
- 33. The first day was somewhat slow & dull. A more dynamic, less didactic/academic opening would help.
- 34. Invite other partners to speak including industry partners.
- 35. Maybe more information on workshops ahead of time
- 36. More time
- 37. Repeat sessions too many sessions at same time wanted to see/hear sessions that were going on at the same time

### **Additional Comments.**

- 1. Most enjoyable & well organized USDOL conference I have attended in past 12 years.
- 2. The Marriott Hotel venue was wonderful & I hope the conference will be held here again.

- 3. Speakers should refrain from political comments at conference. Many people including myself were offended.
- 4. Great Job Folks!
- 5. Enjoyed the conference good information need more opportunities
- 6. The conference rooms were often dirty glasses, dirty cups trash left over from previous conference left on tables, not enough time to clean rooms before next workshop.
- 7. Cindy White was excellent!
- 8. It was a great conference.
- 9. I like the facility and the presenters were very knowledgeable. That's Great!
- 10. First day was horrible topics too dry, not interesting. Breaks should have been included too long to sit embarrassing how many vacant seats.
- 11. Well done!
- 12. Continue workshops on new/proposed legislation, regulatory changes
- 13. Great accommodations and area (Portland) with lots to do and see
- 14. Excellent location (& not from Maine!) Cindy White's illustrations were <u>not</u> always good illustrations.
- 15. Having the conference in town would have been appreciated by those from out of the area or state.
- 16. Marriott Hotel arrangements and accommodations were excellent
- 17. First day Wed. p.m. no breaks, didn't allow for movement for attendees, made sessions too long
- 18. Good food & lodging
- 19. Thank you for keeping the federal bureaucrats' propaganda to a minimum
- 20. Food was good! Service great
- 21. Nicely done There should have been a break on the first day. The welcome video was poorly done. It should not have been used.
- 22. Conference was well informative
- 23. Quality conference for sure Great job Kudos to planners